



# CHALLENGE COURSE TRAINER

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**Employee Status:** Part Time / Full Time Seasonal – Extended travel

**Pay Range:** \$21.25-28.75 per hour depending on experience

**Work Schedule:** Part Time, extended travel and weekend work required.

**Work Location:** Hybrid with remote work and travel.

**Reports To:** Alex Moore, Training Director

## About Synergo |

Synergo is an inclusive community of people working together in the outdoor and aerial adventure industry. Since 1994, co-owners Erik and Jennifer Marter (alongside many others) have grown us into an internationally recognized company that partners with organizations using outdoor “high-adventure” activities as tools for recreation, growth and change. We do this by offering design, construction, program, training, inspection, consulting, equipment sales and more so that each of our clients can manage and operate risk-managed, fun, and educational activities.

## The Role |

As a Challenge Course Trainer, you'll work with the Synergo training team to design and deliver challenge course staff trainings in alignment with ACCT standards to a diverse clientele. You'll assist with client communications, scheduling and make your own travel arrangements. You will also assess individual's skills through either a verification or certification process and will complete post-training paperwork including training summaries and invoicing information. Work as a trainer requires extensive travel especially during the peak training season of March – July. Outside peak season you can enjoy time off or augment your hours by working as a Challenge Course Facilitator or conducting inspections, if qualified.

## Supervisory Responsibilities |

This position has no direct reports.

## Your Responsibilities |

- Work with the Director of Training to coordinate and plan training experiences ranging from a few hours to multi-day programs to help meet the goals and needs of the client being served.
- Connecting with clients to finalize details for trainings and build relationships to deliver excellent customer service and meet the needs of the client.
- Deliver challenge course trainings to clients throughout the US in alignment with ACCT standards, write follow up letters and create other training documentation as needed.



- Administer proficiency testing and certifications in alignment with ACCT standards.
- Maintain effective and timely communication with the Director of Training, other trainers, Synergo staff and clients.
- Complete training related documentation in a timely manner and communicate with the Director of Training and/or CEO regarding any safety or maintenance issues encountered while delivering training.

## Experience and Education Required |

- Requires 2 years or more Challenge Course training experience, including 200 hours of training attended, 1400 hours of program delivery experience documented in a portfolio and a Level 2 Practitioner Certification or equivalent.
- Strong working knowledge of the ACCT standards and the ability to interpret them in the context of program operations.

## Knowledge, Skills and Abilities Required |

- Ability to give clear, concise instructions to groups of people in alignment with established curriculum.
- Availability and willingness to work a wide variety of hours, including weekends, travel extensively and frequently across the USA.
- Friendly, authoritative presence that can work well with others - including youth, adults and a variety of age groups and backgrounds.
- Requires ability to legally work in the United States and pass a background investigation.

## Work Environment |

- Job is located part time in Tigard, OR home office, part time remote and part time travel to training locations. Percentage of time spent in each location depends on home base of candidate.
- The physical environment of the job requires employees to work both inside and outside in heat and cold, wet and humid conditions, and dry or arid conditions. Basically, we work all over the U.S. during most months of the year and our trainers must be willing to work in all types of conditions.
- Some of the job will occur at heights exceeding 80 feet.

## Travel |

- Must be willing and able to travel to client locations during the training season of March-August.

## Physical Requirements |

The physical demands described here are representative of those an employee must meet to successfully perform the essential functions of the job: The physical environment requires you



to work both inside and outside in heat/cold, wet/humid, and dry/arid conditions. Requires sitting, standing, squatting, stooping, twisting, and the ability to lift/carry 40+ lbs. Requires the ability to work in a physically strenuous environment. Must be comfortable at heights exceeding 80 feet. Must be able to perform skills needed to operate a challenge course and able to demonstrate them for trainees. Must be able to perform rescues if needed.

## Other Duties |

The job description above is not designed to cover or contain a comprehensive listing of activities, duties or other responsibilities that may be required of the employee. Duties, responsibilities, and activities may be assigned at any time with or without notice.

## Equal Opportunity Statement |

Synergo LLC is committed to the principles of equal employment. We are committed to complying with all federal, state, and local laws providing equal employment opportunities, and all other employment laws and regulations. It is our intent to maintain a work environment that is free of harassment, discrimination, or retaliation because of age (40 and older), race, color, national origin, ancestry, religion, sex, pregnancy (including childbirth, lactation, and related medical conditions), physical or mental disability, genetic information (including testing and characteristics), veteran status, uniformed servicemember status, or any other status protected by federal, state, or local laws. The Company is dedicated to the fulfillment of this policy regarding all aspects of employment, including but not limited to recruiting, hiring, placement, transfer, training, promotion, rates of pay, and other compensation, termination, and all other terms, conditions, and privileges of employment.

## Final Notes |

The requirements listed above are guidelines. If you feel you can perform this role, we encourage you to apply. "Experience" refers to both paid and unpaid work, including volunteer, student and pro-bono work, all of which meaningfully contribute to your skillset, knowledge, and competencies. You can boost your application by showing us you can do the work required of this role and explain how you are acquiring any skills that will help you excel in this work in the future.

If you have a unique need and require accommodation or assistance with our application process, please contact us to tell us how we can help.

## How to Apply |

Send your cover letter and resume and current professional portfolio to our Human Resources Department at [HR@teamsynergo.com](mailto:HR@teamsynergo.com).