



# CHALLENGE COURSE FACILITATOR

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**Employee Status:** Part Time / Seasonal

**Compensation:** \$17.00 - \$23.00 per hour depending on experience

**Work Schedule:** Part Time, some weekend work.

**Reports To:** Amy Watson, Program Director

## About Synergo |

Synergo is an inclusive community of people working together in the outdoor and aerial adventure industry. Since 1994, co-owners Erik and Jennifer Marter (alongside many others) have grown us into an internationally recognized company that partners with organizations using outdoor “high-adventure” activities as tools for recreation, growth and change. We do this by offering design, construction, program, training, inspection, consulting, equipment sales and more so that each of our clients can manage and operate safe, fun and educational activities.

## The Role |

As a Challenge Course Facilitator, you'll work with the Synergo program team to design and deliver outdoor experiential learning programs to a diverse clientele. We use challenge courses as a tool to invite groups to consider their relationships with one another and their communities. You'll work with diverse group types including youth, adult, educational, corporate, sports teams, families and more. By referencing the program intake form, in collaboration with the Program Director, you'll design and deliver unique learning experiences using challenge as the tool to unlock learning. Synergo owns or operates several challenge courses across the Northwest, so you'll have the opportunity to work at one or several locations.

## Your Responsibilities |

- Work with other Synergo facilitators and Program Director to coordinate and plan teambuilding program experiences ranging from a few hours to all-day programs to help meet the goals and needs of the group being served.
- Inspect, set up and take down the needed equipment for a day on the challenge course.
- Monitor and manage group safety throughout the program, including implementing emergency protocols as needed.
- Lead and interact with program participants in a welcoming, professional manner. Assess the group interactions and needs to adjust programming where appropriate. Lead reflection discussions to help groups uncover learning opportunities.
- Complete program related documentation in a timely manner and communicate with the Program Director or Course Manager any safety or maintenance issues encountered on the challenge course.



## Supervisory Responsibilities |

This position has no direct reports.

## Experience and Education Required |

- Hold a current Level 1 or Level 2 Certification or be willing to complete a multi-day training and 1-day testing.
- CPR and First Aid certified.

## Knowledge, Skills and Abilities Required |

- Able to give clear, concise instructions to groups of people regarding rules, equipment usage and safety concerns.
- Willingness and ability to work with a variety of age groups and backgrounds.
- Availability and willingness to work a wide variety of hours, including weekends.
- You need to be legally able to work in the United States and pass a background investigation.

## Work Environment |

- Our home office is in Tigard, Oregon just outside of Portland.
- The work environment of the job requires employees to work both inside and outside in heat/cold, wet/humid, and dry/arid conditions.

## Travel |

You'll need to be willing to travel to job sites located mainly in and around the Portland area.

## Physical Requirements |

The physical demands described here are representative of those an employee must meet to successfully perform the essential functions of the job: The physical environment requires you to work both inside and outside in heat/cold, wet/humid, and dry/arid conditions. Requires sitting, standing, squatting, stooping, twisting, and the ability to lift/carry 40+ lbs. Requires the ability to work in a physically strenuous environment. Must be comfortable at heights exceeding 80 feet.



## Equal Opportunity Statement |

Synergo LLC is committed to the principles of equal employment. We are committed to complying with all federal, state, and local laws providing equal employment opportunities, and all other employment laws and regulations. It is our intent to maintain a work environment that is free of harassment, discrimination, or retaliation because of age (40 and older), race, color, national origin, ancestry, religion, sex, pregnancy (including childbirth, lactation, and related medical conditions), physical or mental disability, genetic information (including testing and characteristics), veteran status, uniformed servicemember status, or any other status protected by federal, state, or local laws. The Company is dedicated to the fulfillment of this policy regarding all aspects of employment, including but not limited to recruiting, hiring, placement, transfer, training, promotion, rates of pay, and other compensation, termination, and all other terms, conditions, and privileges of employment.

## Final Notes |

The requirements listed above are guidelines. If you feel you can perform this role, we encourage you to apply. "Experience" refers to both paid and unpaid work, including volunteer, student and pro-bono work, all of which meaningfully contribute to your skillset, knowledge, and competencies. You can boost your application by showing us you can do the work required of this role and explain how you are acquiring any skills that will help you excel in this work in the future.

If you have a unique need and require accommodation or assistance with our application process, please contact us to tell us how we can help.

## How to Apply |

Send your cover letter and resume to our Human Resources Department at [HR@teamsynergo.com](mailto:HR@teamsynergo.com).